State of California • Arnold Schwarzenegger, Governor State and Consumer Services Agency

DEPARTMENT OF GENERAL SERVICES

Procurement Division

December 21, 2004

RE: RFP DGS-2053 Addendum #3

TO ALL INTERESTED BIDDERS:

Revised RFP pages reflecting Addendum #3 to RFP DGS-2053 are provided in a separate file. This addendum makes changes or corrections to the following RFP Sections:

SECTION 1

 Section 1.5 Key Action Dates (Section 1, page 9): Changed date for item 7 (Submission of Proposed Changes to Contract Language) from February 1, 2005 to February 22, 2005. Rearranged items 7, 8, and 9 chronologically.

SECTION 6

- <u>Section 6.4.1 Voice Line-Side Minimum Requirements</u> (Section 6, pages 28 and 29): Modified Line Side Service and Transmission Quality to include P.01 and P.03 grades of service.
- <u>Section 6.4.5 Call Center Services</u> (Section 6, pages 44-46 and 48): Modified description of overall services from CCM to Call Center and spelled out Listed Directory Numbers.
- <u>Section 6.4.8 Voice Mail Services</u> (Section 6, page 52): Deleted sentence that described ability to reply to voice messages from other CALNET II Voice Mail systems.
- <u>Section 6.4.10 Consolidated Services</u> (Section 6, pages 58 through 60): Deleted Internet Protocol from required services and features on page 58 and changed each feature name from "(D)" to "(M-O)".
- <u>Section 6.6.2.6 Extended Point-to-Point Carrier Services</u> (Section 6, page 75): Renamed this section.
- <u>Table 6.6.7.2b ATM Features</u> (Section 6, page 92): Added provisions for OC12 ATM Ports and OC48 ATM Ports.
- <u>6.6.7.3 ATM and Frame Relay Management Services</u> (Section 6, page 93): Deleted reference to X-Terminal.
- <u>Table 6.6.7.3a ATM and Frame Relay Management Service Features</u> (Section 6, pages 94 and 95): Added new feature to the top of this table and moved some of the text for 6.6.7.4 Extended Frame Relay to the next page (page 95). Removed references to CNM in two features on page 94.

- <u>Table 6.6.7.4a Extended Frame Relay Features</u> (Section 6, page 95): Added provision for nationwide service and changed feature description of Fixed CIR PVCs phrase "10.752 Frames" to "10.752 Mbps".
- 6.6.7.5 Managed Frame Relay (Section 6, page 97): Deleted reference to manufacturer of software releases.
- <u>6.8.1 Voice Over Internet Protocol (VoIP)</u> (Section 6, page 112 and 112a): Corrected Jitter from 60 ns to 60 ms and changed packet loss from 5% to 1%. Also added specifications for VoIP proposed network designs and diagrams. Note: page 112a is a new page.
- <u>6.8.1.1 Central Office Network Based VoIP Design Model</u> (Section 6, page 113): Added reference to new network design and diagram requirements in Section 6.8.1.
- <u>6.8.1.2 Premises Based Fully Managed VoIP Design Model</u> (Section 6, page 114): Added reference to new network design and diagram requirements in Section 6.8.1.
- <u>6.8.2.1 MPLS Design Model</u> (Section 6, page 116 and 116a): Added specifications for MPLS proposed network designs and diagrams. Note: page 116a is a new page.
- <u>6.9.5 Services Related Hourly Support</u> (Section 6, page 127): Changed classification of this section from Mandatory to Mandatory-Optional.
- <u>6.12.1.1 Invoicing System Requirements</u> (Section 6, page 147): Changed "and/or" to "and" in the first bullet.
- <u>6.12.5 Administrative Fee Collection</u> (Section 6, page 155): Changed language in 6th bullet to describe the process in the absence of sufficient administrative fees.
- <u>6.17 Management Tools and Reports</u> (Section 6, page 218): Modified 2nd and 3rd bullets to define requirements for "real time" requirements.

Section 7

- Cost Table 6.8.1.1 Voice Over Internet Protocol (VOIP) (Network Based) (Section 7, page 55): Added Integrated Messaging as a desirable feature in the costing table.
- Cost Table 6.8.1.2 Voice Over Internet Protocol (VOIP) (CPE Based) (Section 7, page 56): Added Integrated Messaging as a desirable feature in the costing table.

The above synopsis is a summary; please read the entire text of each change. Changes are indicated by a horizontal or vertical line in the right margin. A horizontal line indicates that text has been removed. A vertical line means text has been added or text has been

changed. Please replace the RFP pages with the pages included in this addendum, except pages 112a and 116a, which are new pages. When this addendum is posted on the CALNET II RFP home page, RFP Sections 6 and 7 will be updated with these changes.

Please send any questions to me via e-mail.

Sincerely,

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